

**BERG**

# ICE MACHINE WARRANTY

## ONE YEAR WARRANTY - PARTS AND LABOR

BERG warrants to the original purchaser of this unit, the cabinet and all parts thereof, to be free from defects in material or workmanship, under normal use and service, for a period of one (1) year from the date of original installation or 1 year after shipment date, whichever occurs first.

Any parts covered by this warranty that are examined and determined to have been defective within one (1) year of original installation or 1 year after shipment date from manufacturer, whichever occurs first, shall be repaired or replaced as stated below. Shall be deemed to have fully complied with its obligation under the foregoing warranties by electing either one of the following procedures:

1. Furnishing a replacement part, freight collect, in even exchange for the returned part, freight collect.
2. Receiving the defective part, freight collect; repairing it; and returning it, freight collect.

## ADDITIONAL FOUR YEAR COMPRESSOR/EVAPORATOR PLATE PART WARRANTY

In addition to the (1) one year warranty stated above, warrants its hermetically and semi-hermetically sealed compressor and evaporator plate to be free from defects in both material and workmanship under normal use and service for a period of four (4) additional years from the date of original installation but not to exceed five (5) years and three (3) months after shipment from manufacturer.

Compressors determined to have been defective within this extended time period will be either repaired or replaced with a compressor or compressor parts of similar design and capacity.

The four (4) year extended compressor warranty applies only to hermetically and semi-hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly any other electrical component, etc.

## 134A (404A) AND R290 COMPRESSOR WARRANTY

The four year compressor warranty detailed above will be voided if the following procedure is not carefully adhered to:

1. This system contains R134A (R404A) and R290 refrigerant and polyol ester lubricant. The Polyester lubricant has rapid moisture absorbing qualities. If long exposure to the ambient conditions occur, the lubricant must be removed and replaced with new. Failure to comply with recommended lubricant specification will void the compressor warranty.
2. Dryer replacement is very important and must be changed when a system is opened for servicing. Dryer must be used with XH-9 desiccant.
3. Micron level vacuums must be achieved to insure low moisture levels in the system. 500 microns or lower must be obtained.

## WHAT IS NOT COVERED BY THIS WARRANTY

This warranty covers products shipped into the 48 contiguous United States. Warranty coverage on products used outside the 48 contiguous United States, Hawaii, Alaska, Puerto Rico, and Canada, cover parts only.

Obligation under warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than expressly covered by this warranty.

1. **WARRANTY IS NOT TRANSFERABLE.** This warranty is not assignable and applies in favor of the original purchaser/user to whom delivered. Any such assignment or transfer shall void the warranties herein made and shall void all warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose.

2. **NO CONSEQUENTIAL DAMAGES.** Not responsible for economic loss: profit loss or special, indirect, or consequential damages, including without limitation, losses or damages arising from food or product spoilage claims whether or not on account of refrigeration failure.

3. **ALTERATION, NEGLIGENCE, ABUSE, MISUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD.** Not responsible for the repair or replacement of any parts that have been subjected after the date of manufacture to alteration, neglect, abuse, misuse, accident, damage during transit or installation, fire, flood, or an Act of God.

4. **NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.** There are no other warranties, express, implied or statutory, except the one (1) year warranty and the additional four (4) year compressor warranty as described above. These warranties are exclusive and in lieu of all other warranties, including implied warranty and merchantability or fitness for a particular purpose. There are no warranties which extend beyond the description on the face hereof.

5. **TRANSPORTATION COSTS.** Will accept parts covered under this warranty freight collect, provided that shipment has received prior approval. Not responsible for any other transportation costs, but will ship freight collect parts either repaired or replaced under these warranties.

6. **WARRANTY CLAIMS.** All claims should include: model number of the cooler, the serial number of the cabinet, proof of purchase, date of installation, and all pertinent information supporting the existence of the alleged defect. Any action or breach of these warranty provisions must be commenced within one (1) year after that cause of action has occurred. For warranty issues and technical support please call 888-585-9440.

7. This equipment is intended for commercial use only and this warranty is void if equipment is used in other than a commercial application. The manufacturer does not recommend or authorize the use of any product in a non-commercial application, including but not limited to residential use. The use or installation of any product in non-commercial applications renders all warranties, expressed or implied, including the warranties of merchantability and fitness for a particular purpose, null and void, including any responsibility for damage, costs and legal actions resulting from the use or installation of products in any non-commercial setting.

## WARRANTY REGISTRATION CARD

## MAIL CARD IMMEDIATELY



This card must be mailed immediately after installation date for warranty to be in effect.

## BERG ICE MACHINES, 5130 Executive Boulevard, Fort Wayne, IN 46808 Attn: Warranty Registration

\_\_\_\_\_  
(Name of Business)

\_\_\_\_\_  
(Dealer Purchased From)

\_\_\_\_\_  
(Address)

\_\_\_\_\_  
(City)

\_\_\_\_\_  
(State)

\_\_\_\_\_  
(Zip Code)

\_\_\_\_\_  
(Model Number)

\_\_\_\_\_  
(Serial Number)

This is to inform that I, \_\_\_\_\_  
(Please print name of individual who owns business)

have had the above installed in my place of business \_\_\_\_\_  
(Date of Purchase)

\_\_\_\_\_  
(Contact Phone Number)

\_\_\_\_\_  
(Contact E-mail)

\_\_\_\_\_  
(Signature of Individual Who Owns Business)