



Reach-In Refrigerator & Freezer User Manual



REFRIGERTOR : BER600R, FREEZER : BER600F

Please read this manual completely before attempting to install or operate the equipment.

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Safety Tips

- Position on a flat and stable surface.
- A service agent/qualified technician should carry out installation and any repairs if required. Do not remove any components or service panels on this product.
- Consult Local and National Standards to comply with the following:
 - Health and Safety at Work Legislation
 - Fire Precautions
 - Wiring Regulations
 - Building Regulations
- DO NOT use jet/pressure washers to clean the appliance.
- DO NOT use the appliance outside.
- DO NOT use this appliance to store medical supplies.
- DO NOT use electrical appliances inside this product (e.g. heaters, ice-cream makers etc.)
- DO NOT allow oil or fat to come into contact with the plastic components or door seal. Clean immediately if contact occurs.
- DO NOT place more than a 65 lb. load on each shelf.
- Always carry, store and handle the appliance in a vertical position and move by holding the base of the appliance.
- Always switch off and disconnect the power supply to the unit before cleaning. Keep all packaging away from children.
- Dispose of the packaging in accordance with the regulations of local authorities.
- If the power cord is damaged, it must be replaced by an agent or a recommended qualified technician in order to avoid hazard.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

Introduction

Please take a few moments to carefully read through this manual, correct maintenance and operation of this appliance will provide the best possible performance.

Contents

The following is included:

- Refrigerator or Freezer
- Shelves x 4
- Keys x 2
- Instruction manual

We pride ourselves on quality and service, ensuring that at the time of packaging the contents are supplied fully functional and free of damage. Should you find any damage as result of transit, please contact your dealer immediately.

Installation

ⓘ Note: if the appliance has not been stored or moved in an upright position, let it stand upright for approximately 12 hours before operation. If in doubt allow the appliance to stand.

1. Remove the appliance from the packaging. Make sure that all protective plastic film and coatings are thoroughly removed from all surfaces.
2. Maintain a distance of 7" between the unit and walls or other objects for ventilation.

ⓘ Note: Before using the appliance for the first time, clean the shelves and interior with soapy water.

3. Set the brakes on the casters to keep the appliance in position.

Lock/Unlock the Doors

A lock is fitted to the door to ensure contents are kept secure within your appliance.

Use the keys provided to lock/unlock the door.



Installing the Shelves

1. Place one set of shelf guides on either side of the cabinet at the desired height.
2. Slide the shelf into place.
3. Repeat for the remaining shelves.
4. Each shelf supports up to 65 lbs.

Storing Food

To get the best results from your appliance, follow these instructions:

- Only store food in the appliance when it has reached the correct operating temperature.
- Do not place uncovered hot food or liquid inside the appliance.
- Wrap or cover food where possible.
- Do not obstruct the fans
- Avoid opening the door for prolonged periods of time.

Cleaning, Care & Maintenance

- Switch off and disconnect from the power supply before cleaning.
- Clean the interior of the appliance as often as possible.
- Do not use abrasive cleaning agents. These can leave harmful residues.
- Clean the door seal with water only.
- Always wipe dry after cleaning.
- Do not allow water used in cleaning to run through the drain hole into the evaporation pan.
- Take care when cleaning the rear of the appliance, sharp edges can cut.
- An agent or qualified technician must carry out repairs if required.

Cleaning the Condenser

Periodically cleaning the condenser can extend the life of the appliance.

We recommend that an agent or qualified technician clean the condenser.

Disposal

Appliance to be disposed of by a company who will remove or recycle all gases, metal and plastic components.

Consult your local waste collection authority regarding disposal of your appliance.

Compliance

Parts have undergone strict product testing in order to comply with regulatory standards and specifications set by international, independent, and federal authorities.

Products have been approved to carry the following symbol:



Disposal of packaging

All packaging materials should be disposed of in an environmentally friendly way.

The protective foil and the foam cushions are CFC-free.

Do not allow children to play with the packaging and destroy plastic bags safely.



Non-working electric appliances are recyclable and should not be discarded in the trash. Please actively support us in conserving resources and protecting the environment by returning this appliance to a collection center (if available).

Troubleshooting

If your appliance develops a fault, please check the following table before making a call to your retailer.

Fault	Probable Cause	Action
The appliance is not working	The unit is not switched on	Check the unit is plugged in correctly and switched on
	Plug and lead are damaged	Call your agent or qualified Technician
	Fuse in the plug has blown	Replace the fuse
	Power supply	Check power supply
	Internal wiring fault	Call your agent or qualified Technician
The appliance turns on, but the temperature is too high/low	Too much ice on the evaporator	Defrost the appliance
	Condenser blocked with dust	Call your agent or qualified Technician
	Doors are not shut properly	Check doors are shut and seals are not damaged
	Appliance is located near a heat source or air flow to the condenser is being interrupted	Move the appliance to a more suitable location
	Ambient temperature is too high	Increase ventilation or move appliance to a cooler position
	Unsuitable food is being stored in the appliance	Remove ant excessive hot foodstuff or blockages to the fan
	Appliance is overloaded	Reduce the amount of food stored in the appliance
The appliance is leaking water	The appliance is not properly leveled	Adjust the screw feet to level the appliance (if applicable)
	The discharge outlet is blocked	Clear the discharge outlet
	Movement of water to drain is obstructed	Clear the floor of the appliance (if applicable)
	The water container is damaged	Call your agent or qualified Technician
	The drip tray is overflowing	Empty the drip tray (if applicable)
The appliance is unusually loud	Loose nut/screw	Check and tighten all nuts and screws
	The appliance has not been installed in a level or stable position	Check installation position and change is necessary

WARRANTY



ONE YEAR WARRANTY

Berg warrants to the original purchaser of this unit, the unit cabinet and all parts thereof, to be free from defects in material and workmanship, under normal conditions of use and maintenance, for a period of one (1) year from the date of original purchase.

Any parts covered by this warranty that are examined and determined to have been defective within one (1) year of original purchase shall be repaired or replaced as stated below. Berg shall be deemed to have fully complied with its obligation under the foregoing warranties by electing either one of the following procedures:

1. Furnishing necessary replacement parts, freight collect, in even exchange for the returned part, freight collect.
2. Receiving the defective part, freight collect; repairing it; and returning it, freight collect. Valid only in the contiguous United States.

ADDITIONAL FIVE YEAR COMPRESSOR PART WARRANTY

In addition to the (1) one year warranty stated above, Berg warrants that the hermetically and semi-hermetically sealed compressor parts to be free from defects in both material and workmanship under normal use and maintenance for a period of five (5) years from the date of original purchase. Valid only in the contiguous United States.

Compressors determined to have been defective within this extended time period will be either repaired or replaced with a compressor or compressor parts of similar design and capacity.

The five (5) year compressor warranty applies only to hermetically and semi-hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly, any other electrical component, etc.

COVERAGE LIMITATIONS

WHAT IS NOT COVERED BY THIS WARRANTY

- Failure to install and/or use equipment within proper and intended operating conditions. This includes but is not limited to residential or outdoor applications.
- Issues related to improper installation. Issues related to the installation are the responsibility of the installer.
- Any adjustments necessitated by improper operating conditions.
- Failure to properly maintain the unit including all preventive maintenance and cleaning.
- Installation in non-commercial or residential applications. This product is a commercial brand intended to be installed in a commercial setting.
- Equipment sold or used outside of the contiguous United States, equipment purchased second-hand, equipment sold by an unauthorized reseller, and equipment expressly sold without warranty coverage.
- Equipment without a valid serial number and proof of purchase, or other way to verify coverage.
- Equipment that has not been used appropriately or was subject to misuse, neglect, abuse, accident, alteration, negligence, damage during transit, delivery or installation, fire, flood, or an act of God.
- Equipment that has been installed, altered, modified, or repaired by anyone other than an authorized service agency outside of preventative maintenance and cleaning.

Parts deemed to be normal wear and tear parts, including door gaskets and select plastic or rubber components.

EXCLUSIONS TO THE ONE (1) YEAR PARTS AND LABOR WARRANTY:

Drawers on prep and chef base models will have one (1) year parts and labor. Countertop merchandisers will have a one (1) year limited warranty

This warranty is only valid for straight time labor rates, and does not cover overtime, holiday or off-hour and weekend rates. We reserve the right to deny coverage after a service technician is on site based on the above exclusions. Not responsible for service charges incurred on non-warranty matters.

To Obtain Warranty Service, call 888-585-9440



OUTSIDE OF THE CONTIGUOUS UNITED STATES WARRANTY

Products sold in Alaska, Hawaii, other US territories outside of the Contiguous United States, and Canada shall be backed by replacement coverage on items that can ship via normal parcel shipping, excluding the cost of shipping and any applicable duties, taxes, and fees. Items that must ship LTL/common carrier will be provided replacement parts, excluding labor costs, or reimbursed in the form of store credit for the value of the item only, excluding all applicable shipping costs, duties, taxes, and fees, at the place of purchase following appropriate troubleshooting steps.

THE FOREGOING WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES NOT EXPRESSLY SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY REPRESENTATION OF PERFORMANCE AND ANY IMPLIED WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO OTHER WARRANTIES ARE AUTHORIZED ON BEHALF OF BERG UNLESS SPECIFICALLY ISSUED BY BERG.

BERG shall have no liability for incidental or consequential losses, damages including, without limitation or expenses, loss of sale, spoiled food, profits, or goodwill claims whether or not on account of refrigeration failure or punitive or exemplary damages directly or indirectly arising from the sale, handling or use of the Equipment or from any other cause relating thereto, whether arising in contract, tort, warranty, strict liability or otherwise. BERG's liability hereunder in any case is expressly limited, at BERG's election, to repair or replacement of, or crediting the user with, an amount equal to the purchase price of such goods.

To Obtain Warranty Service, call 888-585-9440